

Computer and Browser Requirements for National Board Online Training Courses

To properly load, navigate, and record your progress when taking our online training courses, you will need the following installed on your computer:

- JAVA 6.0 or higher and Javascript must be enabled (this can be downloaded at <u>www.java.com</u>)
- Pop-Up Blocker <u>must</u> be turned OFF
- A Pentium II, 256 MB RAM with a processor speed greater than or equal to 400 MHZ
- Microsoft® Windows® 2000 or higher
- Macromedia Flash 9.0 or higher (1MB disk space needed to install)
- A Super VGA monitor with minimum screen resolution 1024x768, with 16-bit color
- A sound card, and either speakers or headphones (for multi-media audio)
- Internet bandwidth of 56K or faster. Broadband internet access is recommended
- Third-party toolbars may need to be temporarily disabled if experiencing issues launching or tracking online courses

Recommended Browsers:

- Microsoft Internet Explorer 7.0 or higher (Note: Issues with 10.0 have been reported)
 - Compatibility View <u>must</u> be enabled when using higher versions of Internet Explorer (this located under the TOOLS menu)
- Firefox 2.0.1 or higher
- Safari 3.2 or higher
- Google Chrome 24